

Clark Ryan

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Energetic waiter with over two years of experience in a high-volume chain restaurant. Provide courteous, attentive service while driving sales of daily specials, appetizers, and desserts. Fast learner who adapts readily to new work challenges and conditions.

Key Skills

- Customer service and satisfaction
- Efficiency improvement
- Food and beverage service
- High-volume restaurant operations
- Lightspeed POS
- Menu and order memorization
- Payment processing
- Task prioritization
- Team collaboration
- Time management

Professional Experience

Waiter

Applebee's, Philadelphia, PA | October 2020 to present

- Quickly and courteously serve food and beverage orders to around 30 customers per shift
- Use Lightspeed POS system to process cash, credit, debit, and gift card payments
- Support other servers and kitchen staff by completing side work such as cleaning, restocking, and food running

Highlight:

- Used cross-selling methods to increase personal appetizer and dessert sales by 25%

Receptionist

LMN Incorporated, Philadelphia, PA | September 2019 to September 2020

- Consistently praised for strong efficiency and customer relations in a fast-paced environment

Education

Candidate: Bachelor of Arts (BA) in English

Temple University, Philadelphia, PA | expected May 2023

Certifications

- ServSafe Food Handler, National Restaurant Association