Allison Rosenberg

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A senior UX researcher with over 10 years of experience, specializing in Agile product development, ethnography, qualitative research, and cross-functional leadership. A proven track record of defining UX strategy to deliver holistic user-centered designs. Adept at collaborating with diverse cross-functional teams to drive product adoption in competitive market landscapes.

Key Skills

- UX strategy
- Agile product development
- User-centered design principles
- Ethnography
- Stakeholder management

Professional Experience

Senior User Researcher

West Light UX Consulting, Boston, MA | October 2016 - present

- Deliver UX consulting services, execute comprehensive research projects, and define holistic user-centered design strategies for enterprise clients valued at \$20 million to \$50 million
- Synthesize user data, contextual inquiries, and actionable insights to establish evidence-based narratives, inform product designs, and unlock value for consumers
- Lead a team of over 20 UX researchers, designers, and writers to identify complex solutions throughout all phases of the Agile product development lifecycle

Lead UX Researcher

New England UX Consultants, Boston, MA | June 2013 - October 2016

- Built trusted relationships with client stakeholders and delivered presentations on qualitative research findings and market indicators to refine UX strategy
- Led a wide range of user research initiatives to analyze user needs and evaluate consumer behavior, including literature reviews, focus groups, and interviews

Education

Bachelor of Science (B.S.) UX Design Boston College, Boston, MA | June 2013

Certifications

- UX Master Certification, Nielsen Norman Group, 2017
- Google UX Design Professional, 2013