

Rick Holden

Quality Assurance (QA) Analyst

290 Red Ridge Rd, Summit, AZ, 85756 | (706) 455-4903

holdenr@mail.com

QA analyst specializing in frontend development. 7+ years of experience in application testing, UX optimization, and technical writing. Demonstrated attention to detail as well as strong communication, organizational, and time management skills.

Professional Experience

Caterpillar, Tucson, AZ

January 2019 - Present

QA Analyst

- Develop test plans, cases, and reports for upcoming product releases
- Validate that user experience goals are met during testing
- Ensure that QA testing is thoroughly and accurately documented
- Support frontend development using JavaScript, HTML, and CS

PowerSchool, Sacramento, CA

March 2013 - December 2018

QA Analyst

- Conducted exploratory testing to find and fix bugs before new product and feature releases
- Wrote documentation for manual testing procedures
- Led project to develop and implement a Selenium Test Automation Framework
- Created over 1,000 regression tests using Selenium/Web Driver framework

Education

Bachelor's Degree in Computer Science September 2008 - June 2012

University of California, Davis, Davis, CA

Key Skills

- Selenium
- JavaScript
- HTML
- CSS
- Exploratory testing
- Documentation

Certifications

Certified Software Quality Analyst
International Software Certification Board

August 2015