

RAHEEM RICHARDSON

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EDUCATION

Bachelor's Degree – Information Technology

University of Tennessee,
Knoxville, TN

AREAS OF EXPERTISE

- Application Development & Integration
- Client Relations
- Cloud Computing
- Customer Needs Assessment
- Data Architecture Improvement
- Data Security & Confidentiality
- Database Development & Management
- Efficiency Improvement
- End User Support
- Information Technology (IT)
- Product Requirements Definition
- Project Management
- Technical Troubleshooting

Service-oriented Solution Architect with 5+ years of experience at tech startups and small businesses. Adept at building positive, productive relationships with diverse client organizations. Calm and focused on developing best-in-class applications for competitive markets. Naturally curious and committed to gaining and applying new skills.

PROFESSIONAL EXPERIENCE

Solution Architect

LCL Inc., Nashville, TN | November 2017 to Present

- Guide development and integration of state-of-the-art web and software applications for client businesses
- Coordinate detailed product instruction and support to end users
- Assess and respond to each customer's technology needs and priorities
- Carefully scope and manage projects, maintaining active client communications at all points

Highlight:

- Won three key awards at annual company meeting for top-quality customer service and proactive team collaboration

Junior Solution Architect

FLX Associates, Nashville, TN | September 2016 to October 2017

- Gained strong foundation in client-facing IT services for this startup venture