RAHEEM RICHARDSON

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EDUCATION

Bachelor's Degree – Information Technology

University of Tennessee, Knoxville

AREAS OF EXPERTISE

- Application development and integration
- Client relations
- Cloud computing
- Customer needs assessment
- Data architecture improvement
- Data security and confidentiality
- Database development and management
- Efficiency improvement
- End-user support
- IT
- Product requirements definition
- Project management
- Technical troubleshooting

Service-oriented solution architect with over five years of experience at tech startups and small businesses. Adept at building positive, productive relationships with diverse client organizations. Calm and focused on developing best-in-class applications for competitive markets. Naturally curious and committed to gaining and applying new skills.

PROFESSIONAL EXPERIENCE

Solution Architect

LCL Inc., Nashville, TN | November 2017 to present

- Guide development and integration of state-of-the-art web and software applications for client businesses
- Coordinate detailed product instruction and support to end users
- Assess and respond to each customer's technology needs and priorities
- Carefully scope and manage projects, maintaining active client communications at all points

Highlight:

- Won three awards at annual company meeting for top-quality customer service and proactive team collaboration

Junior Solution Architect

FLX Associates, Nashville, TN | September 2016 to October 2017

- Gained strong foundation in client-facing IT services for this startup venture