

RAYMOND ORTIZ

A Network Security Analyst with over eight years of experience identifying threats and identifying innovative solutions. A proven track record of mitigating cybersecurity threats and providing technical support to military personnel and civilians.

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PROFESSIONAL EXPERIENCE

CYBER SECURITY OFFICER

United States Army, Fort Gordon, GA
October 2017 – Present

- Triage phones, password resets, and VPN and internet connectivity, identify cyber security threats, and oversee access management to ensure data integrity
- Configure, install, and maintain edge routers, firewalls, laptops, and LAN switches
- Manage a team of 25 civilian and military employees and coordinate the delivery of tactical and technical support to subordinates and superior officers

INFORMATION TECHNOLOGY SPECIALIST

United States Army, Fort Gordon, GA
September 2015 – October 2017

- Installed, operated, and maintained computer systems and local area networks
- Troubleshoot computer systems and hardware to support military operations, which included debugging and testing new software
- Provided technical support to military personnel for a wide range of IT-related issues

EDUCATION

Bachelor of Science (B.S.)
Computer Science
University of Georgia, Athens, GA
September 2011 – June 2015

KEY SKILLS

- System Administration
- Information Technology
- LAN and WAN
- Network Administration
- Cyber Security

CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP), Coursera, 2017
- CCNA Security, Cisco, 2016
- CompTIA Security+, CompTIA, 2015