



Anthony Gentile

A customer-oriented Flight Attendant with six years of experience and over 3,000 domestic and international flight hours. A proven track record of calming passengers during emergency landings, performing CPR, and ensuring compliance with flight safety protocols.

Professional Experience

Corporate Cabin Attendant

Delta Airlines, San Francisco, CA | October 2020 – Present

- Review private jet customer profiles, provide accommodations according to passenger needs, and identify opportunities to enhance the flight experience
- Deliver quality service to private and business jets with up to 50 passengers and prepare and serve upscale food and beverages to VIP clients
- Provide accommodations for individual needs, and maintain a 90% satisfaction score
- Attend regular flight safety training for both large and small business jets

Flight Attendant

Delta Airlines, San Francisco, CA | June 2017 – October 2020

- Provided exceptional service to passengers on both domestic and international flights and collaborated with flight attendants and pilots during pre-flight briefings to discuss weather conditions, service plans, and safety protocols
- Developed and delivered engaging pre-flight safety presentations to passengers and utilized upselling techniques to increase food sales by 15%

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[LinkedIn](#) | [Portfolio](#)

Education

Bachelor of Arts (B.A.) Tourism & Hospitality

University of San Francisco,
San Francisco, CA
September 2013 – June 2017

Key Skills

- Flight Safety
- Customer Service
- Conflict Resolution
- Emergency Medical Care
- Italian (Fluent)

Certifications

- Flight Attendant Certificate of Demonstrated Proficiency, FAA, 2016
- CPR Certified, American Heart Association, 2016