## **Professional Experience**

#### Data Analyst I

Agriculture Co., Washington, DC | January 2022 to Present

- Used logistic regression to improve customer preference predictions, streamlining sales and raising profit by 8%
- Wrote a script to quickly locate high-loss products, and automated inventory updating via Excel and Access
- Partnered with customer service to pinpoint top client complaints, generating process changes that increased positive feedback rating from 76% to 89%

#### **Healthcare Analyst**

123 Hospital, Gainesville, FL | November 2020 to December 2021

- Used Crystal Reports to summarize data collected by the Florida Department of Health
- Analyzed complex data sets and created presentations to provide actionable intelligence

### Education

#### Master of Science (MS) Biostatistics

Georgetown University, Washington, DC | 2022

- Demonstrated excellence in predictive analysis using large data sets
- Capstone Project: Identified registration errors and automated scheduling corrections, reducing student wait times by 13%

#### Bachelor of Science (BS) Mathematics

University of Florida, Gainesville, FL | 2019

# Anna Jacobs

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Motivated Data Analyst with 2+ years of experience. Demonstrated success working with EHR/EMR programs to draft detailed reports on patient care, billing, and readmission risk factors. Designed a system that improved readmission forecast accuracy by 22% using logistic models, LDA, QDA, and tree classification. Master of Science in Biostatistics.

## **Key Skills**

- Cross-Functional
  Collaboration
- Data Modeling
- Data Research & Mining
- Data Warehousing
- Management Consulting
- Predictive Analysis
- Reporting & Documentation
- SQL, SAS, Tableau
- Systems Improvement