



# Aliya Jackson

A Computer Consultant with 10+ years of professional experience leading large-scale technology deployments for universities, schools, and academic institutions. Adept at collaborating with cross-functional teams and stakeholders to execute multimillion-dollar projects.

## Professional Experience

### Computer Consultant

University of Pennsylvania, Philadelphia, PA | April 2016 – Present

- Deliver computer consulting services to a university with over 20K students and 5K personnel, including help desk operations, technical support, and training
- Oversee the deployment, installation, and maintenance of all technology equipment valued at \$20M for a university
- Manage an IT team of 20+ technical staff, coordinate the delivery of end-user support, and deliver training to university personnel on software, hardware, and education technology

### Computer Consultant

Philly Tech Solutions, Philadelphia, PA | June 2011 – April 2016

- Executed large-scale technology deployments for 20+ schools across the Philadelphia School District, which included the installation, maintenance, and integration of 15K+ desktops, laptops, smart boards, and various pieces of education technology
- Attended meetings with the school board, stakeholders, and IT consulting teams to identify project scope and ensure alignment with business requirements

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## Education

Bachelor of Science (B.S.)  
Information Technology  
Temple University, Philadelphia, PA  
September 2007 - June 2011

## Key Skills

- IT Consulting
- Client Relations
- Technology Integration
- Hardware Deployments
- Education Technology

## Certifications

- Agile Certified Professional (ACP), PMI, 2014
- CompTIA A+, 2011