

ROB SMITH

Efficient and hardworking student with a strong interest in computer science. Draw on technical knowledge base covering UX design, JAVA, MySQL, and HTML. Demonstrated success objectively measuring software performance while participating in a rapid development cycle.

Columbus, OH 12345
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(123) 456-7890
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WORK EXPERIENCE

TECH SUPPORT

XYZ Company, Columbus, OH
June 2020 to Present

- Quickly and professionally respond to various tech support tickets
- Install hardware and software as needed to maintain systems
- Work with managers to develop rapid response systems to major tech threats
- Co-design and deliver educational materials to staff on proper tech use

RETAIL SALES ASSOCIATE

Smith Clothing Company,
Columbus, OH
August 2019 to May 2020

- Gained strong foundation in positive customer relations
- Operated cash register and balanced the till at EOD

EDUCATION

Graduate
AAE High School, Columbus, OH | August
2018 to June 2022
3.7 GPA | Top 10% of graduating class

KEY SKILLS

- Efficiency Improvement
- Group Collaboration
- Independent Research
- Technical Troubleshooting
- User Experience (UX)

CERTIFICATIONS

- CompTIA A+
- Network+
- Nielsen Norman Group UX and UX Master
- Security+