

CAMERON MALFARA, MBA

123 Windermere Rd.,
Seattle, WA 12345
cameron@example.com
(123) 456-7890

EDUCATION

University of Washington, Seattle, WA

- Master of Business Administration (MBA)
- Bachelor of Science (BS) – Healthcare Administration

KEY SKILLS

- Business Needs Assessment
- Clinical Workflow Development
- Continuous Improvement
- Cost Reduction & Elimination
- Cross-Functional Leadership
- Hospital Administration
- Policy & Procedure Development
- Process Redesign & Improvement
- Productivity & Efficiency Gains
- Profit & Loss (P&L) Management
- Six Sigma
- Strategic Business Planning
- Talent Acquisition
- Targeted Resource Allocation

Chief Operating Officer (COO) with 10+ years of advancement and excellence at large healthcare organizations.

CAREER HIGHLIGHTS

Chief Operating Officer (COO)

DTI Medical Center, Seattle, WA | October 2017 to Present

- Oversaw all operations department functions while managing a \$15M budget
- Guide development of clinical workflows to ensure consistent operational excellence
- Defined and translated enterprise goals into a new short- and long-term strategic plan
- Led a team to refine various policies and procedures toward more patient-centered care and better clinical outcomes

Operations Director

NYP Hospital, Seattle, WA | August 2012 to September 2017

[Large regional hospital with 450 beds.]

- Coordinated all operations department functions
- Made weekly meetings more relevant and productive by creating a formal procedure for groups to determine and assign next steps on each incomplete project

CAREER NOTE

- Extensive prior experience in medical billing management.