

A Professional Trainer with 10+ years of experience, specializing in adult learning, staff development, and curriculum design. A strong history of delivering high-quality training solutions to enterprise customers to enhance organizational effectiveness.

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Professional Experience

Trainer

Learning & Development Solutions, San Francisco, CA | October 2016 – Present

- Oversee the development and delivery of training solutions for enterprise customers, conduct assessments on client businesses to determine training needs, and implement customized training programs to facilitate professional growth and enhance performance
- Coordinate with client stakeholders and management teams to evaluate staff performance and create curriculum in alignment with organizational needs
- Create engaging adult learning solutions for complex subject material and sensitive topics, resulting in a 92% satisfaction score on exit surveys

Trainer

Palo Alto School District, San Francisco, CA | June 2011 - October 2016

- Designed and implemented dynamic training programs and curriculum for teachers across 15+ public schools to improve utilization of education technology
- Delivered training seminars to 120+ teachers on smartboard integration,
 e-learning software, and education technology resources to enhance student engagement

Education

Bachelor of Science (B.S.) Business Administration University of San Francisco, San Francisco, CA September 2007 - May 2011

Key Skills

- Learning and Development
- Adult Learning
- Staff Development
- Curriculum Design
- Continuous Improvement

Certifications

 Certified Professional in Training Management (CPTM), 2013