JOHN BERGSEN

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A Professional System Engineer with eight years of experience specializing in VMware, Microsoft Azure, cloud technology, and virtualization. A strong history of coordinating with dynamic IT teams to perform large-scale deployments and cloud migrations.

PROFESSIONAL EXPERIENCE

SENIOR SYSTEM ENGINEER Allstate Insurance, New York, NY | November 2016 – Present

- Lead a team of 15+ system engineers to develop network infrastructure and IT testing environments for an insurance agency with over 500K users
- Coordinate cross-functionally with IT, sales, compliance, and management teams to enhance sales enablement and improve the user experience, including the integration of a new solution to consolidate lead generation data into a centralized database
- Provide coaching and mentorship to team members to facilitate long-term growth and establish an inclusive work culture built on inclusion and empowerment

PROFESSIONAL SYSTEM ENGINEER Brooklyn Tech Consultants, New York, NY | May 2013 – November 2016

- Collaborated with the IT department and cross-functional teams to execute complex cloud migration projects for client organizations, which included performing analysis on existing IT infrastructure and leading the migration from legacy systems
- Identified solutions to complex security issues and risks, developed failover strategies, and supported the design of backend infrastructure for enterprise customers

EDUCATION

BACHELOR OF SCIENCE (B.S.)
COMPUTER SCIENCE University of Syracuse, New York, NY | September 2009 - May 2013

KEY SKILLS

- System Engineering
- VMware
- Cloud Technology
- Cross-functional Leadership
- Network Infrastructure

CERTIFICATIONS

- Certified Systems Engineering Professional (CSEP), 2018
- VMware Certified Professional 5 - Data Center Virtualization (VCP5-DCV), 2017
- Microsoft Certified Systems Engineer (MCSE), 2016