

Professional Experience

Nurse Manager

St. Matthew Nursing Home, New York, NY | June 2014 to Present

- Multifaceted management role at this 200-bed nursing home providing long-term care, short-term rehab, and hospice care services
- Oversee and develop a cross-functional team of 30 healthcare professionals, including dietitians, social services workers, nurses, physical therapists, and medical assistants
- Develop clinical policies, standards, and initiatives to improve patient advocacy and health outcomes
- Educate patients and families on short- and long-term treatment plans, and develop customer service plans based on cultural, emotional, and spiritual needs

Education

Columbia University, New York, NY

- Master of Science (MS) – Nursing
- Bachelor of Science (BS) – Nursing

Language

- Fluency in Spanish

Sarah Johnson

123 Bedford Avenue,
New York, NY 12345
sarahjohnson@example.com
(123) 456-7890

Forward-looking Nurse Manager with 8+ years of experience. Offer advanced expertise in patient care, healthcare administration, and policy development and interpretation. Strong background managing cross-functional teams and guiding delivery of complex patient care services. Adept at building a highly collaborative, accountable work culture. MS in Nursing from Columbia University. Bilingual: Fluent in English and Spanish.

Key Skills

- Clinical Operations Management
- Cost Reduction & Elimination
- Cross-Functional Collaboration
- Patient-Centered Long-Term Care
- Policy Development & Enforcement
- Process Improvement
- Task Prioritization