

Professional Experience

Nurse Manager

St. Matthew Nursing Home, New York, NY | June 2014 to present

- Varied management role at this 200-bed nursing home providing long-term care, short-term rehab, and hospice care services
- Oversee and develop a cross-functional team of 30 health care professionals, including dietitians, social services workers, nurses, physical therapists, and medical assistants
- Develop clinical policies, standards, and initiatives to improve patient advocacy and health outcomes
- Educate patients and families on short- and long-term treatment plans, and develop customer service plans based on cultural, emotional, and spiritual needs

Education

Columbia University, New York, NY

- Master of Science (MS) – Nursing
- Bachelor of Science (BS) – Nursing

Certification

Licensed Nursing Home Administrator, New York State

Language

Fluency in Spanish

Sarah
Johnson

New York, NY 12345
sarah@example.com
(123) 456-7890
www.linkedin.com/example

Forward-looking **nurse manager** with over eight years of experience. Offer advanced expertise in patient care, health care administration, and policy development and interpretation. Strong background managing cross-functional teams and guiding delivery of complex patient care services. Adept at building a highly collaborative, accountable work culture. Master of Science in Nursing from Columbia University. Bilingual: fluent in English and Spanish.

Key Skills

- Clinical operations management
- Cost reduction and elimination
- Cross-functional collaboration
- Patient-centered long-term care
- Policy development and enforcement
- Process improvement
- Task prioritization