

# Jasmine Brown

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A Pizza Delivery Driver with two years of experience specializing in customer service, product delivery, traffic laws, and driving safety. Adept at planning optimal routes to ensure on-time delivery for food products and increase customer satisfaction.

## Key Skills

- Product Delivery
- Traffic Laws
- Customer Service
- Vehicle Maintenance
- Route Planning

## Professional Experience

### Pizza Delivery Driver

*Little Anthony's, Boston, MA | May 2021 – Present*

- Manage 20-35 delivery orders per day for a prominent pizzeria, interface with customers to resolve product issues and find difficult locations, and achieve a 92% satisfaction rating
- Optimize route planning during high-volume business days to reduce delays and achieve on-time delivery rates of 91%
- Perform cash handling procedures, process refunds, and review orders for accuracy prior to delivery to reduce delivery errors

### Pizza Delivery Driver

*Pizza Hut, Boston, MA | June 2020 – May 2021*

- Delivered food and beverage orders to residential customers for a chain restaurant, ensured proper packaging and accuracy of orders, and communicated with customers to resolve delivery issues and ensure satisfaction
- Maintained cleanliness of company vehicles, alerted management to potential issues, and ensured compliance with traffic regulations at all times

## Education

### High School Diploma

Belmont High, Boston, MA September 2016 - June 2020