RAYMOND ORTIZ

An IT Manager with 10+ years of experience specializing in network administration, cyber security, change management, and cloud solutions. Adept at coordinating with cross-functional remote teams to execute complex migrations, audits, and infrastructure projects.

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PROFESSIONAL EXPERIENCE

IT MANAGER

Day Trade Consulting Inc.,
San Diego, CA
November 2015– Present

- Oversee IT infrastructure for a multi-million-dollar investment firm with +80 servers and +400 workstations across five offices and manage a team of 30+ technical personnel
- Coordinate with the Chief Technology Officer and Chief Financial Officer to execute a $300K migration to a new virtual infrastructure, resulting in a 20% annual cost reduction
- Serve as the escalation point for tier III technical issues, identify opportunities to improve capacity utilization, and identify opportunities to improve availability and reduce failures

IT MANAGER

San Diego, CA
May 2011 – November 2015

- Managed offshore and onshore teams with over 35+ team members, coordinated project priorities, defined workflows, and provided coaching and mentorship to drive leadership development and career advancement
- Oversaw the delivery of a cyber security solution for hospitals and healthcare organizations, which achieved adoption across 150 agencies and 50K users

EDUCATION

Bachelor of Science (B.S.)
Information Technology
University of San Diego, San Diego, CA
September 2007 - May 2011

KEY SKILLS

- IT Management
- Cloud Technology
- Cyber Security
- Team Management
- Network Administration

CERTIFICATIONS

- Certified Information Technology Manager (CITM), 2015
- Project Management Professional (PMP), 2013
- CompTIA Network+, 2011