

## Professional Experience

### Gas Station Cashier

Sunoco, Philadelphia, PA | April 2020 – Present

- Perform sales transactions for gas, store products, and food items, deliver exceptional customer service, and achieved 120% of monthly sales quotas for membership accounts by educating customers on discounts and benefits
- Manage store cash register, ensure the accuracy of daily counts, and resolve issues related to transactions using the internal POS system
- Execute stocking activities for store products, receive shipments from vendors, and interface with the general manager to open and close the store

### Gas Station Cashier

Wawa, Philadelphia, PA | June 2019 – April 2020

- Provided high-quality customer service to store patrons in a high-volume retail environment, assisted customers with operation of gas pumps, and resolved issues related to refunds and overcharges for transactions
- Maintained the cleanliness of the sales floor, restocked items based on sales forecasts, and organized inventory to enhance the efficiency of daily operations

## Education

### High School Diploma

Benjamin Franklin High School | September 2015 - June 2019

# Anthony Gentile

123 Carpenter Street,  
Philadelphia, PA, 12345  
anthonygentile@example.com  
(123) 456-7890

A Customer Service Associate with three years of experience specializing in retail sales, upselling, gas pump operation, and client relations. A proven track record of identifying opportunities to enhance store operations and improve the quality of service.

## Key Skills

- Customer Service
- Retail Sales
- Upselling
- Communication
- POS Systems