

# Mina Sayed

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## PROFILE

Observant Busser with 4+ years of experience including, three years in a high-volume cafeteria setting. Committed to helping provide a clean, prompt, and pleasant dining experience for customers. Recent demonstrated success in a training role for new hires. Bilingual: Fluent in English and Mandarin.

## PROFESSIONAL EXPERIENCE

### Cafeteria Attendant

FCD Dim Sum, New York, NY | August 2019 to Present

- Prepare booths, tables, and other dining areas for newly arrived customers
- Help train new hires on facility operations
- Won "Employee of the Month" twice for providing above-and-beyond support to servers during peak times and holidays
- Ranked #3 on a 38-person team for overall efficiency

### Busser

TMW Restaurant, Brooklyn, NY | Summer 2018 and 2019

- Cleared remaining place settings, and cleaned booths, tables, and floors after guests' departure
- Performed additional dining area cleaning and maintenance duties

### Counter Attendant

LCP Cinema, New York, NY | Summer 2017

- Gained early service experience preparing food and drink orders for customers at this large movie theater

## LANGUAGE

Fluency in Mandarin

## KEY SKILLS

- Customer Service & Satisfaction
- Dining Area Preparation & Cleanup
- Dining Facility Maintenance
- Efficiency Improvement
- Food Safety & Sanitization
- Personnel Training
- Table Setting
- Task Prioritization
- Team Collaboration
- Time Management