## **Professional Experience**

#### Physician Assistant

Hopkins Medical Center, New York, NY | May 2020 - Present

- Deliver quality patient-centered care to diverse patient populations, serve as an advocate for patient rights, and coordinate with clinical teams to develop treatment plans in alignment with the emotional, spiritual, and physical needs of patients
- Achieve patient satisfaction ratings of 91% by developing positive relationships and ensuring the delivery of quality care across all phases of treatment
- Provide education to patients and families on medical diagnosis, treatment plans, medication regimen, and long-term patient outlook

#### Physician Assistant

St. Joe's Hospital, New York, NY | May 2017 - May 2019

- Collaborated with clinical teams, medical assistants, and physicians to deliver quality patient care and treatment, which included performing assessments, conducting intake interviews, monitoring vital signs, and providing emotional support
- Analyzed patient reactions to treatment, medications, and therapy, evaluated findings, and delivered medical reports to physicians to identify changes to treatment plans

### Education

Master of Science (M.S.) Physician Assistant Studies

Columbia University, New York, NY | May 2015 - May 2017

Bachelor of Science (B.S.) Health Sciences

Columbia University, New York, NY | September 2011 - May 2015

## Certifications

- Certified Physician Assistant (PA-C) State of New York, License #123456, 2017
- Basic Life Support (BLS), American Heart Association (AHA), 2017

# Selena Ramirez

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A licensed Physician Assistant with five years of healthcare work experience specializing in patient-centered care, relationship building, and acute care. A proven track record of driving patient advocacy and identifying opportunities to improve the patient experience.

# **Key Skills**

- Patient-Centered Care
- Clinical Operations
- Continuous Improvement
- Communication
- Relationship Building