

# MINA SAYED

A Mall Security Guard with five years of experience specializing in threat prevention, security, communication, and conflict resolution. A proven track record of identifying opportunities to improve security protocols and ensure safety of customers during high-pressure situations.

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## PROFESSIONAL EXPERIENCE

### MALL SECURITY GUARD

King of Prussia Mall,  
King of Prussia, PA  
June 2019 – Present

- Provide security services for one of the largest malls in the United States with over 700+ daily customers per day, which included monitoring the premises for suspicious behavior and coordinating with a team of security guards to report incidents and irregularities
- Coordinate with fire departments and law enforcement agencies in response to emergency situations and security threats
- Identify conflict resolutions using de-escalation techniques to prevent violence and ensure the safety of customers

### MALL SECURITY GUARD

Granite Run Mall, Lima, PA  
September 2017 – June 2019

- Conducted patrols to detect security irregularities, breaches, and unusual behaviors to prevent theft and security breaches for retail stores in a mall with over 300+ patrons
- Responded to security alarms, detained individuals performing unlawful acts, and coordinated with police officers to report statements on security incidents during arrests

## EDUCATION

High School Diploma  
Benjamin Franklin High School,  
Philadelphia, PA  
September 2013 - June 2017

## KEY SKILLS

- Security
- Threat Prevention
- Conflict Resolution
- Communication
- Safety Protocols

## CERTIFICATIONS

- Guard Card License #12345, State of Pennsylvania, 2017
- CPR Certified, Red Cross, 2017