



Selena Ramirez

Enthusiastic Bartender/Server with 5 years of experience. Continually streamline processes to help improve service efficiency and quality. Committed to ongoing education about customer service principles and hospitality trends.

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Work Experience

Bartender/Server

MNK Bar, San Francisco, CA | August 2017 to Present

- Serve various food and beverage orders to customers
- Distribute food and drink menus to customers and answer any questions about order options or daily specials
- Maintain a clean and orderly work area at all times
- Closely follow all food safety and sanitation guidelines

Hostess

TRE Restaurant, San Francisco, CA | June 2016 to July 2017

- Gained strong foundation in customer service, welcoming and seating guests at this upscale restaurant

Education

Associate Degree – Hospitality
City College of San Francisco,
San Francisco, CA

Key Skills

- Customer Service & Satisfaction
- Food & Beverage Service
- Food Safety & Sanitation
- Process Improvement
- Time Management
- Work Area Maintenance