

# HIDEO ARAKI

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## EDUCATION

### Graduate

Belmont High, Boston, MA

## KEY SKILLS

- Customer Service & Satisfaction
- Food & Beverage Service
- Food & Drink Order Preparation
- Payment Processing
- Task Prioritization
- Work Area Maintenance

Bartender/Server with 3 years of experience. Committed to surpassing customer expectations for service efficiency and quality. Fast learner who quickly adapts to new work systems and food and beverage menus. Well-versed in local and state alcohol laws.

## WORK EXPERIENCE

### Bartender/Server

GWR Restaurant, Boston, MA | August 2019 to Present

- Take and prepare food and drink orders for customers of this hotel bar-restaurant
- Welcome guests and provide food and drink menus
- Collaborate with barbacks and other team members to keep facility clean, organized, and well stocked
- Process customer payments quickly and accurately

### Barback

ZHG Pub, Boston, MA | June 2018 to July 2019

- Praised for high efficiency supporting operations at this popular local pub
- Stocked and restocked beverages, garnishes, and glassware and silverware as needed