

Raymond Ortiz

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Efficient Food Delivery Driver with 3+ years of experience. Skilled at coordinating orders with other drivers, cooks, and restaurant servers. Focused on helping restaurant managers find new ways to raise order efficiency and service quality.

Education

Bachelor's Degree

University Of Syracuse,
Syracuse, NY

Key Skills

- Customer Service & Satisfaction
- Efficiency Improvement
- Food Order Preparation & Delivery
- Motor Vehicle Operation
- Process Streamlining
- Road Navigation
- Task Prioritization
- Team Collaboration
- Time Management

Work Experience

Delivery Driver

BCD Restaurant, New York, NY | June 2021 to Present

- Collaborate with team to maximize delivery efficiency in a fast-paced, high-volume work environment
- Selected to deliver large orders to major corporate functions and parties
- Helped franchise location rank in region's top 10% for customer satisfaction

Delivery Driver

EFG Restaurant, New York, NY | June 2019 to June 2021

- Quickly and safely delivered various food orders for this popular Thai restaurant
- Facilitated food prep and dishwashing operations between deliveries
- Recommended several process improvements that helped raise average order efficiency by 6%