

Sarah Johnson

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A Certified Dental Assistant with entry-level experience specializing in patient education, dental care, OSHA safety, and restorative dentistry. A proven track record of interfacing with diverse patient populations to deliver education on dental care procedures and hygiene.

Key Skills

- Patient Education
- Restorative Dentistry
- OSHA Safety
- Patient Care
- Medical Support

Professional Experience

Dental Assistant

Seattle Dental Associates, Seattle, WA | June 2021 – Present

- Provide dental care support for cleanings, fillings, root canals, and tooth extractions, educate patients on dental procedures and hygiene best practices for long-term care
- Communicate with patients to ensure comfort and ease anxiety during procedures involving needles and drills, resulting in a patient satisfaction rating of 89%
- Build relationships with patients and provide empathetic care during painful procedures and cosmetic dentistry operations

Administrative Assistant

Dr. Marcus Campbell Dental Office, Seattle, WA | May 2020 – June 2021

- Interfaced with patients, dentists, CDAs, and dental hygienists, managed appointments, coordinated patient flow, and ensured the efficiency of office operations
- Managed phone inquiries from existing patients and new customers, resolved issues related to billing and insurance claims, and created patient profiles in the office database

Education

Associate of Applied Science (A.A.S.) Dental Assisting

Seattle Central College, Seattle, WA September 2019 - June 2021

Certifications

- Certified Dental Assistant (CDA), DANB, 2021
- Radiation Health and Safety Certificate (RHS), DANB, 2021