

# ALIYA JACKSON

A Salon Manager with five years of professional experience specializing in cosmetology, hairstyling, client relations, and operations management. A proven track record of building and leading high-performance teams to provide beauty and haircutting services to customers.

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## PROFESSIONAL EXPERIENCE

### SALON MANAGER

Selena's Hairstyling, Seattle, WA  
May 2019 – Present

- Manage daily operations for a hairstyling and beauty salon, coordinate daily scheduling and client appointments, and identify opportunities to enhance the customer experience
- Lead a team of 12 hairstylists and beauty specialists, deliver beauty services to high-end clientele, educate customers on hairstyling trends, and provide recommendations
- Coordinate with vendors to order products and beauty supplies, including nail polish, hair coloring materials, shampoo, makeup, and grooming equipment

### HAIR STYLIST

Wacoma Beauty Salon, Seattle, WA  
May 2017 – May 2019

- Delivered beauty services to a diverse client base, upsold hairstyling services, and products, provided recommendations on hairstyles, coloring, and maintenance, and conducted facials, nail treatments, and haircutting for 300+ clients
- Provided training to new hires on daily operations and brand quality standards and achieved customer satisfaction ratings of 95% YOY

## EDUCATION

Associate of Science (A.S.)  
Cosmetology  
Seattle Central College, Seattle, WA  
September 2015 - May 2017

## KEY SKILLS

- Cosmetology
- Beauty Services
- Hair Care
- Operations Management
- Upselling

## CERTIFICATIONS

- Licensed Hair Stylist, NIC, State of Washington, 2017