



# Skyler Thompson

Diligent Audio-Video Technician with 10+ years of advancement and experience. Recently demonstrated success in a leadership role. Committed to helping junior technicians innovate and succeed. Quickly isolate and solve urgent technical problems to ensure seamless film and TV broadcasts.

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## Professional Experience

### Audio-Video Technician

OPQ Tech Services, Inc., Minneapolis, MN April 2018 to Present

- Facilitate audio and video technology for large-scale client conferences, meetings, and concerts
- Launched a new technical training program that elevated team performance and renewed staff's sense of engagement and innovation
- Efforts contributed to 11% average annual business growth over four years

### Audio-Video Technician

PQR Company, Inc., Minneapolis, MN April 2012 to April 2018

- Isolated and resolved complex issues with audio and video technology in a fast-paced work setting
- Wrote new standard job duties for AV technicians, helping the company find and recruit high-potential talent
- Coached various new hires on the maintenance protocols for each technical program

## Education

Bachelor of Science (BS) -  
Video Broadcasting  
University of Minnesota,  
Minneapolis, MN, 2012

## Key Skills

- Complex Problem-Solving
- Equipment Monitoring & Troubleshooting
- Inventory Management
- Microsoft Office Suite (advanced PowerPoint)
- Preventative Maintenance
- Team Leadership & Motivation
- Video Conferencing