

SARAH JOHNSON

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EDUCATION

High School Diploma

Maplewood High School,
Nashville, TN
September 2014 - June 2018

KEY SKILLS

- Residential House Cleaning
- Inventory Management
- Customer Service
- Communication
- Client Relations

A Residential House Cleaner with three years of experience, specializing in customer service, house cleaning services, project tracking, and safety regulations. Adept at interfacing with clients and coordinating project schedules to meet deadlines and ensure customer satisfaction.

PROFESSIONAL EXPERIENCE

Residential House Cleaner

Southline Cleaners, Nashville, TN | April 2019 – Present

- Deliver residential cleaning services to a diverse customer base, ensure adherence to company policies and service standards, and execute projects on-time
- Manage the transportation, tracking, and maintenance of cleaning equipment and inventory supplies, including the safe handling of hazardous cleaning solutions
- Provide superior customer service, interface with clients, field inquiries, and resolve issues with cleaning projects and services to maintain a 90% satisfaction rating

Residential House Cleaner

Millwood Cleaning Services, Nashville, TN | June 2018 – April 2019

- Managed client appointments for residential cleaning projects, organized closet spaces and kitchens, and performed light and heavy cleaning activities
- Maintained the safety and cleanliness of the work environment and company vehicle, including overseeing inventory, supplies, and cleaning equipment