

# JASMINE BROWN

A Patient Care Assistant with four years of experience, specializing in patient-centered care, diversity and inclusion, and team collaboration. A strong history of delivering empathetic care to diverse populations and building relationships with patients to foster positive outlooks.

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## PROFESSIONAL EXPERIENCE

### PATIENT CARE ASSISTANT

Boston Medical Center, Boston, MA  
June 2019 – Present

- Deliver compassionate and empathetic care to diverse patients based on emotional, spiritual, and physical needs in a hospital with over 300+ beds, including building relationships and providing emotional support to drive positive outlooks
- Support RNs and the nurse manager in executing continuous improvement efforts to improve patient flow and triage amidst a 92% occupancy during Covid-19
- Monitor patient pain levels and vital signs, alert nurses to changes in patient condition and medical emergencies, and support activities of daily living (ADLs)

### PATIENT CARE ASSISTANT

St. Luke's Hospital, Boston, MA  
August 2018 – June 2019

- Coordinated with medical teams to administer treatment plans, gather lab specimens, monitored patient symptoms, and ensured safe and efficient transport
- Supported patients with activities of daily living (ADLs), including nutrition, showering, toileting, dressing, and mobilization with a patient satisfaction rating of 95%

## EDUCATION

High School Diploma  
Belmont High, Boston, MA  
September 2014 - June 2018

## KEY SKILLS

- Diversity & Inclusion
- Activities of Daily Living
- Relationship Building
- Patient Care
- Communication

## CERTIFICATIONS

- Certified Nursing Assistant, Massachusetts Department of Public Health, 2018
- Basic Life Support (BLS), 2018