

ALIYA JACKSON

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A Patient Care Assistant with two years of experience, specializing in patient communication, HIPAA regulations, patient assessment, and ADLs. A strong history of collaborating with multidisciplinary teams to provide quality patient-centered care.

PROFESSIONAL EXPERIENCE

PATIENT CARE ASSISTANT

St. Mark's Hospital, Miami, FL | September 2021 – Present

- Provide support to patients for activities of daily living (ADLs), including basic hygiene, food intake, comfort, catheter installation, wound care, and dressing
- Communicate with empathy and compassion, resolve high-stress situations using crisis management skills, and ensure the safety of combative patients during transport
- Monitor patient symptoms, procure patient samples for testing, organize and transport laboratory specimens, and ensure safe handling of hazardous materials

PATIENT CARE ASSISTANT

South Beach Medical Center, Miami, FL | August 2020 – September 2021

- Provided personal health care and support to patients, which included delivering aid for ADLs and ensuring optimal positioning for a range of motion and comfort
- Conducted patient assessments to gather records and medical data, evaluated pain levels, monitored symptoms, and created reports for medical teams in compliance with HIPAA

EDUCATION

HIGH SCHOOL DIPLOMA

Miami Northwestern High, Miami, FL | September 2016 - June 2020

KEY SKILLS

- Patient Care
- Activities of Daily Living (ADLs)
- Communication
- HIPAA
- Team Collaboration

CERTIFICATIONS

- Certified Nursing Assistant, Florida Department of Public Health, August 2020
- Basic Life Support (BLS), 2020