# Jason Maxwell

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A Lead X-Ray Technician with 10+ years of medical experience, specializing in patient triage, mammograms, fluoroscopy, and phlebotomy. A strong history of providing training and mentorship to radiology technicians to improve the quality of patient care. Adept at developing positive relationships with patients and delivering empathetic care.

## Key Skills

- Radiology
- Quality Improvement
- Preventative Maintenance
- Patient Relations
- Staff Development

## Professional Experience

#### Lead X-Ray Technician

Boston Medical Center, Boston, MA | May 2016 - Present

- Perform X-ray examinations for a leading medical center with over 400 beds, support clinical operations and patient triage, and conduct interviews with patients to evaluate physical condition and obtain medical history
- Identify quality improvement opportunities to enhance patient flow for radiology procedures, resulting in a 10% increase in patient satisfaction survey scores
- Coordinate with physicians to manage a team of 15 radiology technicians, provide training on hospital operations and patient care standards, and deliver coaching and mentorship to enhance team performance and facilitate professional growth

#### X-Ray Technician

St. Mark's Hospital, Boston, MA | May 2011 - May 2016

- Administered radiology procedures in a fast-paced clinical environment and conducted preventative maintenance to ensure the safe functioning of X-ray machines
- Maintained patient records in accordance with HIPAA guidelines and ensured accurate reporting of patient data into the EMR system

#### Education

Associate of Science (A.S.) Radiologic Technology
University of Cincinnati, Cincinnati, OH September 2009 - May 2011

#### High School Diploma

Eastern High School, Cincinnati, OH September 2004 - June 2009

### Certifications

- American Registry of Radiologic Technologists (ARRT) Certification, 2011
- Basic Life Support (BLS) Certification, American Heart Association, 2011