

Anthony Gentile

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January 1, 2024

Pat Martin
Hiring Manager
Franko's Italiano
(987) 654-3210
patmartin@frankos.com

Dear Ms. Martin,

As a waiter at Olive Garden, I delivered a high-quality dining experience to guests in a fast-paced, high-volume restaurant. Due to the unlimited refills for more than half of the menu items, this position required quick thinking under pressure to ensure guest satisfaction. These experiences have allowed me to develop an advanced understanding of guest relations and time management, which will allow me to thrive in your server position.

Franko's Italiano has a reputation for the authenticity of its cuisine, which resonates with me as a hospitality professional. Having acquired my initial serving experience at a chain restaurant, I am eager for the opportunity to apply my hospitality and service skills in a fine dining establishment. I can provide valuable contributions to your team based on the following experiences from my career:

- Achieved 120% to 150% of sales goals month over month by educating guests on menu items, upselling entrees and appetizers, and providing recommendations based on guest needs
- Provided quality service to up to 80 guests per day, coordinated with hostesses, servers, and kitchen staff, and supported team members during high-volume periods
- Ensured compliance with ServSafe regulations and COVID-19 safety protocols

I would like to schedule an interview to provide more insights into how my experience within the hospitality industry can be an asset to your restaurant. Feel free to contact me via phone or email at your earliest convenience. I appreciate your time and consideration.

Best regards,

(Insert Signature Here)

Anthony Gentile