



# Felicia Gray

A Journeyman Plumber with six years of experience, specializing in residential plumbing, water lines, septic systems, and contractor management. A strong history of executing installations and repairs for large home remodeling projects. Adept at leading apprentice plumbers and contractors to ensure quality deliverables.

## Professional Experience

### Plumbing Technician

Brooklyn Plumbing Co., New York, NY May 2018 – Present

- Lead the installation and repair of plumbing systems, water lines, pipe fixtures, toilets, sinks, and drainage systems for home remodeling projects valued at up to \$100K
- Analyze blueprints to identify potential risks and project roadblocks and conduct inspections of piping systems to diagnose root causes
- Manage project teams of up to six apprentice plumbers, assigned responsibilities, prioritized project tasks, and ensure compliance with OSHA safety

### Apprentice Plumber

Manhattan Plumbing Pros, New York, NY September 2016 – May 2018

- Collaborated with plumbing technicians to install sinks, toilets, pipes, water heaters, and HVAC systems for 15+ clients per week
- Interfaced with customers to identify issues, provide recommendations for pipe replacements, and deliver high-quality customer service

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## Education

Plumbing Technician Program  
Brooklyn Trade School, New York, NY  
September 2014 - May 2016

High School Diploma  
Utica High School, Utica, NY  
September 2010 - June 2014

## Key Skills

- Residential Plumbing
- Drainage Systems
- OSHA Safety
- HVAC
- Troubleshooting

## Certifications

- Journeyman Plumber, State of New York, License #12345678, May 2018