

Professional Experience

Labor and Delivery Nurse Manager

Penn Medicine, Philadelphia, PA | July 2016 – Present

- Manage a team of 20+ nurses in the labor and delivery medical unit with a 1:6 patient ratio, provide coaching and mentorship, and develop an inclusive work culture with a focus on patient-centered care and advocacy
- Drive quality improvement initiatives to enhance operations during patient intake and discharge, resulting in a 25% increase in patient satisfaction
- Coordinate with multidisciplinary teams to develop Covid-19 safety protocols, including mandatory testing, safety equipment guidelines, and visitation restrictions
- Ensure compliance with hospital guidelines and HIPPA throughout patient treatment

Labor and Delivery Nurse

Crozer Hospital, Chester, PA | May 2011 – July 2016

- Provided antepartum and postpartum care to women and newborn children, which included delivering medical education to patients and families
- Analyzed patient assessment data, evaluated symptoms, and developed treatment plans based on diagnosis, patient goals, and emotional, physical, and cultural needs

Education

Bachelor of Science in Nursing (BSN)

Temple University, Philadelphia, PA | September 2007 - May 2011

Certifications

- Basic Life Support Certification (BLS), 2011
- Registered Nurse (RN), State of Pennsylvania, License #12345678, 2011

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A labor and delivery nurse manager with ten years of experience specializing in neonatal care, gynecology, patient triage, and operations management. A strong history of building and leading nursing teams in fast-paced clinical environments to deliver exceptional patient care. Adept at identifying opportunities to improve organizational effectiveness.

Key Skills

- Labor and Delivery
- Team Management
- Continuous Improvement
- Postpartum Care
- Antepartum Care