

Anna Lopez

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PROFILE

A Patient Care Technician with 10+ years of experience, specializing in electrocardiography, hemodialysis, and empathetic patient care. A strong history of identifying continuous quality improvement opportunities in fast-paced hospital environments. Adept at building relationships with patients and providing education on treatments, medication, and diagnosis.

PROFESSIONAL EXPERIENCE

Patient Care Technician

Penn Medicine, Philadelphia, PA | November 2016 – Present

- Support multidisciplinary healthcare teams in the delivery of medical services in acute care environments for a 300-bed hospital with a reputation for excellence
- Coordinate with licensed nurses to administer medication, monitor vital signs, insert IVs and catheters, and evaluate patient symptoms to develop treatment plans
- Perform EKGs and hemodialysis procedures and record patient reactions to medication and anesthesia prior to surgery
- Build relationships with patients and provide emotional support throughout the treatment process to foster positive outlooks

Patient Care Technician

Newark Medical Center, Newark, NJ | July 2011 – November 2016

- Collaborate with RNs and healthcare professionals to coordinate patient intake, gather medical data, and create electronic medical records (EHR)
- Assist patients in performing ADLs, including toileting, feeding, personal hygiene upkeep, and dental care

EDUCATION

High School Diploma

North Philadelphia High School,
Philadelphia, PA
September 2006 - June 2010

KEY SKILLS

- Patient-centered Care
- EKGs
- Continuous Improvement
- Clinical Operations
- Relationship Building

CERTIFICATIONS

- Certified Patient Care Technician (CPCT), University of Pennsylvania, 2011
- Basic Life Support (BLS), 2011