



# Jennifer Roberts

A Patient Care Technician with entry-level work experience, specializing in healthcare support, communication, patient care, and pediatric health. A strong background in collaborating with healthcare teams and patients to improve outcomes and treatment results. Adept at monitoring patient symptoms and recording findings for physicians and nurses.

## Professional Experience

### Patient Care Technician

Cincinnati Medical Center, Cincinnati, OH | September 2021 – Present

- Gather patient data to ensure accurate medical records, identify, monitor, and record symptoms in patient charts, and deliver findings to nurses and physicians
- Reposition and transport patients throughout the hospital and ensure compliance with protocols for patient safety
- Provide support for activities of daily living (ADLs), including cleaning, feeding, bathroom usage, and phone calls
- Ensure compliance with Covid-19 safety protocols and disease prevention policies during family visitations and patient transport

## Volunteerism Experience

### Volunteer

Cincinnati Open Clinic, Cincinnati, OH | June 2020 – September 2021

- Provided volunteer support for a non-profit clinic servicing homeless and low-income patients in the inner city
- Scheduled appointments at the front desk, coordinated walk-in patients, and created documentation for medical professionals on patient medical history

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## Education

### High School Diploma

Cincinnati High School, Cincinnati, OH  
September 2016 - June 2020

## Key Skills

- Healthcare Services
- Patient Management
- Communication
- Equipment Maintenance
- Electronic Medical Records (EHR)

## Certifications

- Certified Patient Care Technician (CPCT), University of Cincinnati, 2021
- Basic Life Support (BLS), 2021