

# LUIS ROBERTSON

123 Your Street, Dallas, TX 12345 | Lrobertson@example.com | (123) 456-7890

A Community Service Worker with six years of experience, specializing in delivering clinical services to elderly and disabled populations. A strong history of collaborating with registered nurses and medical teams to deliver medical treatment and social services. Adept at aiding vulnerable citizens in obtaining resources to improve quality of life.

## EDUCATION

### BACHELOR OF SCIENCE IN PUBLIC HEALTH

Dallas University, Dallas, TX,  
September 2010 - May 2014

## KEY SKILLS

- Clinical Services
- Social Services
- Community Resources
- Program Development
- Case Management

## CERTIFICATIONS

- Community Health Worker Certification (CHW), 2016
- Certified Community Service Worker (CCSW), 2015

## PROFESSIONAL EXPERIENCE

### COMMUNITY SERVICE WORKER

Fair Acres Medical Center, Dallas, TX  
June 2017 – Present

- Provide support, community resources, and social services to elderly populations and adults with cognitive, physical, and mental disabilities
- Identify counseling services and caretaker services for clients based on physical limitations, medical conditions, and mental health needs
- Collaborate with clinical staff and the program director to develop activity programs for residents, including supervised trips from the facility, musical entertainment, and daily learning activities to improve cognitive skills

### COMMUNITY SERVICE WORKER

ESL Literacy Council, Chicago, IL  
May 2014 – June 2017

- Coordinated with registered nurses to provide treatment, administer medication, and patient-centered care to residents
- Conducted interviews with clients to evaluate living situations, ensure patient safety, and coordinate safe discharge into the care of families and guardians