

# CHARLES LIN

A results-oriented technology executive with 10+ years of professional experience, specializing in SAP enterprise architecture, technical project management, and strategic planning. A proven track record of managing IT organizations for government organizations. Adept at defining long-term strategies to improve the scalability of IT infrastructure.

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## PROFESSIONAL EXPERIENCE

### CHIEF INFORMATION OFFICER (CIO)

Amherst County, Amherst, MA  
September 2016 – Present

- Serve as the Chief Information Officer for a local government agency with over 5K end users and oversee the development of IT policies, technology architecture, and cybersecurity protocols
- Lead the development and deployment of new applications and platforms to support cross-functional departments, resulting in a \$300K reduction in operating expenses related to manual data entry and user authentication processes
- Oversee the IT department with over 40+ team members, define the overarching strategy for the organization, and identify continuous improvement opportunities

### IT PROJECT MANAGER

Boston IT Solutions, Boston, MA  
May 2009 – September 2016

- Managed and executed 25+ technical projects to enhance IT infrastructure and perform cloud migrations for client accounts generating over \$3M in annual revenue
- Analyzed existing IT architecture, coordinated with external stakeholders and C-level executives to define business requirements, and led cross-functional teams to execute large-scale technology transformations

## EDUCATION

### MASTER OF BUSINESS ADMINISTRATION (M.B.A.)

Boston University, Boston, MA  
May 2007 - May 2009

### BACHELOR OF SCIENCE (B.S.) INFORMATION TECHNOLOGY

Boston University, Boston, MA  
September 2003 - May 2007

## KEY SKILLS

- IT Infrastructure
- Strategy Development
- Cybersecurity
- Cloud Migrations
- Technology Transformation

## CERTIFICATIONS

- Project Management Professional (PMP), 2014