

# Jennifer Langston

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A results-driven CIO with 10+ years of professional experience, specializing in business transformation, change management, executive leadership, and IT strategy. A strong history of leading technology transformations for enterprise organizations. Adept at establishing collaboration and inclusive work cultures to drive success and achieve business objectives.

## Education

Master of Business  
Administration (M.B.A.)  
University of Seattle, Seattle, WA  
May 2009 - May 2011

Bachelor of Science (B.S.)  
Information Technology  
University of Seattle, Seattle, WA  
September 2005 - May 2009

## Key Skills

- IT Infrastructure
- Microsoft Azure
- Technical Project Management
- Executive Leadership
- Business Transformation

## Professional Experience

Chief Information Officer (CIO)  
Stalwart Insurance Partners, Seattle, WA | June 2016 – Present

- Oversee IT operations for a leading insurance company with over \$400M in assets, including IT infrastructure, enterprise resource planning (ERP), and cybersecurity
- Develop technology plans for the development of a new insurance platform to reduce call center volumes by 30% and improve the customer experience
- Coordinate with the Vice President of IT, the Chief Operating Officer, and the CEO to plan and execute a company-wide technology transformation to automate business processes, resulting in a \$600K reduction in operating costs over two years

IT Manager  
Superior IT Services Inc., Seattle, WA | May 2011 – June 2016

- Managed the planning and delivery of IT services to enterprise customers valued at up to \$8M, including data management, user services, network administration, and change management initiatives to improve organizational effectiveness
- Led the deployment of Microsoft Azure for customer businesses, which included leading cross-functional teams to execute multi-million-dollar enterprise projects