

Professional Experience

Case Manager

Children's Light Association, New York, NY | May 2018 – Present

- Oversee 100+ cases of children in foster care, establish ongoing relationships with foster families, deliver support during crisis situations, and conduct at-home visits to evaluate family dynamics and ensure child welfare
- Provide training to 30+ foster parents, ensure healthy living environments, and develop strategies for parents to aid children with mental health and behavioral issues
- Collaborate with social services managers to analyze case documentation and client history, ensure compliance with state regulations, and identify ideal foster homes for children based on emotional and cultural needs

Case Manager

Brooklyn Foster Care Center, New York, NY | May 2016 – May 2018

- Managed 35 foster care cases involving at-risk youths, identified mental health resources, and created individual service plans to aid personal, emotional, and behavioral growth
- Conducted crisis interventions and resolved conflicts during critical situations, which included delivering continuous support to foster parents and youths

Education

Bachelor of Science (B.S.) Social Work

Columbia University, New York, NY | September 2012 - May 2016

Certifications

- Certified Social Work Case Manager (C-SWCM), Awarded 2019
- Academy of Certified Social Workers Credential (ACSW), Awarded 2018

Sarah
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A Case Manager with five years of experience within the nonprofit industry, specializing in child welfare, crisis intervention, behavioral analysis, and social services. A proven track record of delivering resources and support to children and families within the foster care system. Adept at managing complex cases with cultural awareness and empathy.

Key Skills

- Crisis Intervention
- Mental Health
- Case Management
- Individual Service Plans (ISP)
- Behavioral Analysis