

# Raheem Henderson

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A Business Intelligence Analyst with entry-level experience, specializing in statistical analysis, data analytics, Tableau, and PowerBI. A strong background in analyzing and creating business intelligence reports to drive operational improvements.

## Education

### Bachelor of Business Administration (B.B.A.)

University of Dallas, Dallas, TX  
September 2017 - May 2021  
GPA: 3.8

## Key Skills

- Business Intelligence
- PowerBI
- Process Improvement
- Data Analytics
- Tableau
- Microsoft Excel

## Certifications

- Tableau Desktop Certified Professional, Expected 2022
- Tableau Server Certified Professional, 2021

## Professional Experience

### Business Intelligence Analyst

Dallas Insurance Group, Dallas, TX | May 2021 – Present

- Utilize business analytics to create performance analysis reports and compile data to drive process improvement opportunities
- Develop new dashboards in Tableau to enhance data reporting, which includes gathering key metrics and transforming raw data into actionable insights
- Extract and organize datasets using Excel to create business models and compile data for the organization's risk index

## Academic Experience

### Business Intelligence Projects

University of Dallas, Dallas, TX | May 2020 – May 2021

- Built three predictive models to forecast economic trends for the housing market during Covid-19 using PowerBI and SQL
- Gathered and analyzed public financial data from leading real estate companies and organized data into Excel sheets