



John Burgsen

An IT Project Manager with 10 years of professional experience, specializing in information technology, technical project management, software development, and Agile. A proven track record of managing and building cross-functional teams from the ground up to execute multimillion-dollar enterprise-level projects. A strong history of interfacing with stakeholders and C-level executives to develop overarching IT strategy.

Professional Experience

Senior IT Project Manager

StarTech Solutions Inc., New York, NY March 2018 - Present

- Oversee enterprise-level implementation projects valued at \$1.5-\$5M, build and manage the Project Management Office, recruit Project Managers and technical staff, and develop standardized project management processes.
- Manage the implementation of Agile and Waterfall methodologies across the organization to improve project delivery times by 25%.
- Lead daily standups with project teams and attended meetings with senior leadership and client stakeholders to review project status updates and milestones.
- Point of contact for stakeholders and vendors throughout the project lifecycle.

IT Project Manager

Redline Inc., New York, NY June 2013 - March 2018

- Executed technical projects valued at \$200K-\$600K for a technology startup, including large data migrations, networking projects, and IT infrastructure build outs.
- Managed cross-functional teams and collaborated with Sales, Marketing, QA, Engineering, and Product Development Departments to align project deliverables.
- Attended daily project meetings, created reports on project milestones and roadblocks, and identified solutions to ensure on-time and on-budget delivery.

IT Project Assistant

ArkTech Corporation, New York, NY June 2011 - June 2013

- Coordinated with the IT Project Manager to execute technical projects for a software technology startup, collaborated with QA, engineering, and project teams, and provided support for the build-out of scalable IT infrastructure.
- Attended daily project meetings, created reports on project milestones and roadblocks, and identified solutions to ensure on-time and on-budget delivery.

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Education

Bachelor of Science (B.S.)
Information Technology
University of Columbia, New York, NY
September 2007 - May 2011

Key Skills

- IT Project Management
- Technical Project Management
- Agile & Waterfall Methodology
- Vendor Management
- Stakeholder Management
- Cross-functional Leadership
- Project Roadmaps

Certifications

- Six Sigma Black Belt Certification, 2017
- CompTia+ Certification, 2014
- Project Management Professional (PMP), Project Management Institute, 2013
- Certified Associate in Project Management (CAPM), 2012