RICK HOLDEN

QA analyst specializing in frontend development. 7+ years of experience in application testing, UX optimization, and technical writing. Demonstrated attention to detail as well as strong communication, organizational, and time management skills.

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PROFESSIONAL EXPERIENCE

QA ANALYST
Caterpillar, Tucson, AZ
January 2019 – Present

- Develop test plans, cases, and reports for upcoming product releases
- Validate that user experience goals are met during testing
- Ensure that QA testing is thoroughly and accurately documented
- Support frontend development using JavaScript, HTML, and CSS

QA ANALYST
PowerSchool, Sacramento, CA
March 2013 – December 2018

- Conducted exploratory testing to find and fix bugs before new product and feature releases
- Wrote documentation for manual testing procedures
- Led project to develop and implement a Selenium Test Automation Framework
- Created over 1,000 regression tests using Selenium/WebDriver framework

EDUCATION

Bachelor's Degree in Computer Science
University of California, Davis Davis, CA
September 2008 – June 2012

KEY SKILLS

- Selenium
- JavaScript
- HTML
- CSS
- Exploratory testing
- Documentation

CERTIFICATIONS

- Certified Software Quality Analyst, International Software Certification Board, 2015