

DANIEL BRYANT

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Highly educated maintenance technician with 5+ years of experience, a technical certificate from the University of Arkansas at Hope-Texarkana, and HVAC certified by NATE. An expert in productive usage of property management systems (PMS) with a strong background in maintenance for facility/buildings and excellent rapport with property's tenants. Trusted with managing current employer's maintenance inventory and consistently selected for special projects as a result of outstanding quality and speed scores.

EDUCATION

TECHNICAL CERTIFICATE IN COMMERCIAL/RESIDENTIAL EQUIPMENT MAINTENANCE AND REPAIR

The University of Arkansas at Hope - Texarkana, Hope, Arkansas, May 2018

HIGH SCHOOL DIPLOMA

Rutledge High School, Little Rock, AR
September 2013 – May 2017

PROFESSIONAL EXPERIENCE

APARTMENT MAINTENANCE TECHNICIAN II

Haley Residential, Little Rock, AR
September 2019 – Present

- Selected based on quality and productivity scores to assist in a high-speed, six-month modernization project that involved working with and upgrading large appliances, HVAC systems, and flooring
- Manage maintenance inventory and requisition parts and supplies as needed
- Served as a temporary supervisor for four other technicians for three months while the permanent supervisor was on leave
- Maintain rapport of trust that I established with residents early on by taking unpaid time to go around, introduce myself, and get to know them

HOTEL MAINTENANCE TECHNICIAN I

HomeTown Studios & Suites, Bentonville, AR
July 2014 – August 2019

- Became an expert at Property Management Systems and provided professional development training on the hotel system for technicians at Bentonville and several other nearby locations
- Performed quickly and effectively during high-pressure situations and was commended for using good judgment
- Operated during full shifts without direct supervision or support when staff was short and completed 90% of jobs without any issues
- Inspected and repaired specialized equipment and machinery found in apartments, laundry, and other grounds

KEY SKILLS

- Heating, Ventilation and Air Conditioning (HVAC)
- Dry Wall
- Documentation
- Plumbing
- Roofing
- Wiring
- Tool Maintenance
- Refrigeration Systems

CERTIFICATIONS

- HVAC Efficiency Analyst Senior Certification, North American Technician Excellence, 2019