## **Professional Experience**

### Maintenance Technician III

Amazon, DuPont Washington. | November 2019 - Present

- Lead service team of 55 technicians in the installation and repair of automated packaging and distribution equipment in Amazon facilities
- Design solutions for managing difficult or recurring projects
- Mentor newer technicians, develop training programs, and teach them to properly use the CMMS
- Create and maintain positive working relationships with all Amazon employees

#### Maintenance Technician II

BirchStone Management, Lakewood, WA | June 2014 - October 2019

- Became known in plant as go-to technician for troubleshooting electrical, pneumatic and hydraulic systems because of personal strengths in reading schematics, technical drawings and maintenance manuals
- Diagnosed and repaired equipment ranging from low DC voltage to 120v to 480v AC high voltage circuits and motor controls
- Performed all repairs for belt and roller conveyors, turntables, paint sprayers, diaphragm, and airless bulbs, both airless and diaphragm pumps
- Named Technician of the Month twice for an unceasing commitment to preventive maintenance and keeping all workers safe

## Maintenance Technician I

Continental Mills, Kent, WA | July 2009 - May 2014

- Troubleshoot programmable logic controller when the machines would fail and was in charge of replacing damaged steam piping and valves
- Recognized for reducing downtime by creating breakdown history logs for each machine to assist mechanics working different shifts
- Climbed towers, conveyors, and other machinery operated in cramped crawl spaces safely
- Contributed to the development of maintenance techniques the company still employs today

## **Education**

### High School Diploma

Walton High School Dover, DE | August 2005 - May 2009

# Alex Dunn

528 Artemis Road, Yakima, WA 98902 alexdunn@example.com (123) 456-7891

Industrial Maintenance Technician III and gifted leader with 10 years of experience. Known for high productivity, reducing downtime, attention to detail, and consistent efforts to improve workplace safety.

## **Key Skills**

- Attention to Detail
- Documentation
- Microsoft Office
- Computerized Maintenance Management Systems (CMMS)
- Leadership
- Predictive Maintenance