# ROGER BERNSTEIN

Sales account executive with five years of experience, specializing in client relations, business development, strategic selling, and revenue generation. A strong history of identifying innovative strategies to build customer pipelines and client relationships. Adept at collaborating with field teams to ensure alignment with client and business needs.

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## PROFESSIONAL EXPERIENCE

#### SALES ACCOUNT EXECUTIVE

Innovative Solutions, Philadelphia, PA May 2019 – Present

- Manage 20+ accounts within the Greater Philadelphia territory, generating over \$600K in annual revenue
- Analyze client business needs, develop strategies to ensure customer success, and lead efforts to develop sales pipelines and enhance revenue growth
- Partner with the Head of Sales to close inbound and outbound opportunities and exceed revenue targets by 5% to 10% month-over-month
- Utilize internal CRM tools to track sales activity and deliver status updates to the sales team and senior leadership

#### ACCOUNT EXECUTIVE

TechSolutions LLC, Philadelphia, PA May 2016 – May 2019

- Provided support for 10+ client accounts, generating \$30K-\$120K in annual revenue
- Monitored sales performance and delivered client invoices
- Identified new potential customers, conducted cold calling, utilized upselling techniques to close new business, and attended client meetings with management
- Fielded customer issues, coordinated with the Sales Manager to identify solutions, and supported corrective action plans to ensure client satisfaction

### **EDUCATION**

Bachelor of Science in Business Administration

Temple University Philadelphia, PA September 2012 – May 2016

### **KEY SKILLS**

- Pipeline Development
- Relationship Building
- Prospecting
- MS Office (Word, Excel, PowerPoint)
- Salesforce
- CRM tools

#### CERTIFICATIONS

 Salesforce Certification, Udemy, 2016