



# Ashley Chow

Diligent recent computer science graduate with internship experience writing and testing programs for a leading software firm. Outstanding problem-solving ability with a proven talent for detecting and resolving complex code errors. Hardworking and reliable with a collaborative mindset and superb verbal and written communication skills.

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## Professional Experience

### Programming Intern

Recondo Technology, Denver, CO March 2021 - Present

- Collaborate with representatives from other departments to determine brief requirements and plan workflows, receiving praise 4x for strategic planning ability
- Assist with the development of code for software and mobile applications and run tests to detect bugs
- Leverage problem-solving skills to resolve bugs reported by clients, resolving 87% of issues independently
- Prepare detailed troubleshooting and performance reports, receiving positive feedback 3x for attention to detail

### Technology Sales Associate

Office Depot, Denver, CO January 2019 - March 2021

- Established rapid rapport with customers and employed strong negotiation skills to maximize sales, ranking in the top 15% for overall revenue in 2020
- Absorbed and memorized complex specifications of a wide range of technology products and communicated information clearly to customers and colleagues
- Listened to customer requirements and used information gleaned to recommend solutions, consistently maintaining a 4.9-star customer service rating
- Supported customers experiencing device issues and used knowledge of technology to troubleshoot problems

## Education

Bachelor of Science in  
Computer Science

University of Colorado, Denver, CO  
September 2017 - June 2021

Coursework completed:

- Object-Oriented Programming
- Embedded Systems Programming
- Algorithms

## Key Skills

- Communication
- Teamwork
- Knowledge of object-oriented programming
- Problem-solving
- Attention to detail