Professional Experience

Assistant Manager

Maggie's Coffeehouse, Greensboro, NC | September 2020 - Present

- Manage a group of 20 baristas and serve as shift leader for up to 5 team members
- Implement a recycling program to reduce plastic waste by 50%
- Oversee an annual budget of \$10,000 for equipment procurement

Barista

Downtown Cafe, Durham, NC | June 2019 - August 2020

- Handled register transactions and completed all store opening and closing duties
- Created a specialized sugar-free beverage that accounted for 5% of total monthly sales
- Maintained a clean workspace in compliance with all safety standards and regulations
- Greeted customers and curated the daily music playlist

Education

Bachelor of Science in Nutrition and Foods

Appalachian State University, Boone, NC | September 2015 - May 2019

Derek Holmes

123 Main Street, Raleigh, NC 27513 d.holmes@email.com (123) 456-7890

Dedicated and passionate barista committed to providing high-quality customer experiences. Skilled in developing new methods for producing coffee-based drinks of all kinds. Interested in discovering sustainable business practices to promote environmental friendliness and waste reduction. Intentional about seeking opportunities to enhance my leadership skills and business development acumen.

Key Skills

- French press operation and repair
- Coffee bean and grounds quality control
- Schedule-making
- Friendly and outgoing personality