

Skyler Thompson

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A passionate Esthetician with six years of experience performing skincare and hair removal treatments in luxury salons. A proven track record of communicating empathetically with clients and building long-term relationships. Adept at facilitating a welcoming and inclusive atmosphere for a diverse client base.

Key Skills

- Relationship Building
- Waxing Techniques
- Allergy Testing
- Health and Safety
- Facials, Chemical Peels, and Microdermabrasion

Professional Experience

Esthetician

Broadway Center Spa & Salon, Miami, FL | May 2019 – Present

- Prepare skin for hair removal, use threading and hot wax techniques to create a smooth result, build rapport, achieve an 85% client retention rate, and generate 91% positive reviews
- Perform initial consultations with clients, communicate with empathy and understanding, perform skin analysis, and develop appropriate treatment plans based on individual needs
- Apply cleansing and moisturizing facial treatments and recommend complementary take-home products from the salon's range, achieving a 67% upselling rate in 2022

Esthetician

Modern Esthetics Salon, Miami, FL | June 2017 – May 2019

- Performed waxes and facial treatments, conducted skin analysis, developed treatment plans in alignment with client goals, and maintained a 97% customer satisfaction rate
- Developed long-term treatment plans in collaboration with clients, supported the implementation of a new loyalty program, and improved client retention by 40%

Education

High School Diploma

Miami Central High School, Miami, FL September 2013 – June 2017

Certifications

- Esthetician, Miami Beauty Care Institute, State of Florida, License #12345
- National Esthetician Certification, NCEA, 2017