

# Sam Klein

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Experienced correctional officer with 20+ years' experience using exceptional communication skills to manage inmates and liaise with colleagues and wardens. A broad understanding of criminal psychology and body language enables me to pre-empt dangerous situations and locate contraband and its sources. Fine-tuned eye for detail, not shy of working long hours but always alert and ready to handle an emergency.

## Key Skills

- Communication
- Negotiation
- De-escalation
- Law enforcement equipment
- Storage of hazardous equipment
- Quick to act
- Respecting cultural differences
- Security software
- Screening
- Firearms
- Teamwork and cooperation
- Self-defense and security protocols

## Professional Experience

### Senior Corrections Officer

*Colorado State Penitentiary, Canon City, CO | September 2009 - Present*

- Oversee the high-security wing, which includes 80+ violent inmates, ensuring safe movement to and from meals, recreation and work
- Carry out daily security checks according to a procedure I implemented personally, which has seen a 25% reduction in contraband and a 30% decrease in inmate-on-inmate violence
- Write daily reports to document prisoner behavior, identify vulnerable individuals and manage referrals for mental health treatment. Suicide attempts and self-harm incidents have fallen by 10% in the past 10 years.

### Senior Corrections Officer

*Englewood Federal Corrections Institution, Littleton, CO | August 2001 - September 2009*

- Supervised inmates during exercise, transportation and visits
- Monitored prisoners dormitories and de-escalated inappropriate activity, which led to a 15% decrease in minor violent incidents
- Fingerprinted inmates, verified warrants and conducted regular searches for contraband

## Education

### Bachelor of Arts in Criminal Psychology

University Of Denver, Denver, CO, September 2007 - June 2001